

# OES Hosts PIO JIC/ JIS Workshop

Contact: C. Nagy

Building a network of PIOs (Public Information Officers) to work in the Operational Area EOC or JIC (Joint Information Center) during a major activation is of high importance. On March 29 and 30, 25 PIO’s from across San Bernardino, San Diego, and Riverside Counties completed the 2-day PIO Team JIC/JIS Workshop hosted by San Bernardino County OES.

Media Survival Group’s four staff members conducted a very informative 2-day workshop focusing on building a team of PIOs that will work together during a crisis. Training PIOs from different agencies with different missions, jurisdictions, and sometimes differ-



Final PIO/JIC exercise

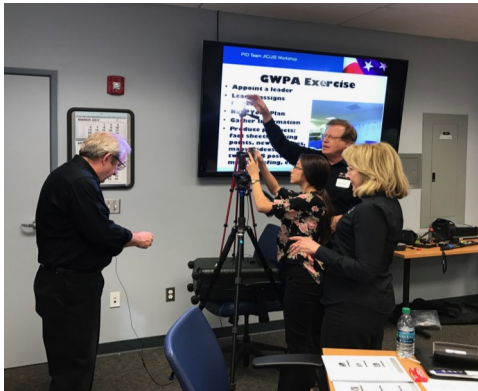
ent agendas to immediately integrate into a cohesive process that delivers to the public the information needed to make correct decisions about their health and safety can be rather challenging but with this training it seemed to come together well.

Participants were also trained in the knowledge and skills to integrate social media into their current communication plans. The course also defined social media and its uses and identified the tools, methods, and

models to properly make use of social media for crisis communication.

The workshop culminated with the final exercise focusing on a public health scare threatening to shut down the 52 elementary schools in San Bernardino.

The overall feedback from those in attendance at the workshop was positive and all are requesting more trainings.

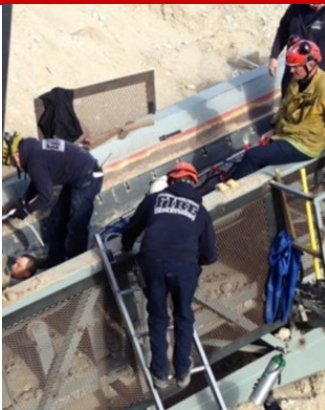


County Fire PIO Assistant Gabrielle Costello learning videotaping setup

# Trench Rescue—A Case Study in Collaboration

Contact: R. Lindsay

A County OES Duty Officer never knows what incident might require a quick and collaborative response. Take the early morning call in April when Confire Dispatch Supervisor John Tucker notified OES Duty Officer Robin Lindsay that a trench rescue was underway in Lucerne Valley. The Incident Commander, SBCFPD Assistant Chief Ron Walls requested the Duty Officer be contacted to find a source for a vacuum truck. After brainstorming with fellow ESO Zack Mullennix, Lindsay provided Tucker with the contact information for two County Department directors that are most called upon during activations for heavy equipment: County Public Works and Fleet Management.



SBCFPD on scene

Supervisor Tucker advised Chief Walls that a vacuum truck had been deployed to the scene from Victorville within minutes of his request.

As per Chief Walls post-rescue, the vacuum truck was a contingency plan. The rescue crews were making excellent progress digging the victim out by hand with small trowels. In addition there were several large tractors available on site. But the use of any motorized equipment was not an option for fear of further injury to the patient and the potential for secondary collapse from adjacent piles of loose materials.

Public Works and Fleet Management identified the closest vacuum truck available as belonging to the County Sanitation Department and was in the City of Victorville.

Eventually the victim was extricated, bundled and airlifted to a trauma center. Once the patient was freed, the vacuum truck was cancelled while still enroute. According to Chief Walls who called to thank all that were involved in the coordinated effort, if there had been a secondary collapse, the vacuum truck could likely have been the difference between a rescue and a body recovery. This incident proved that County OES Duty Officers are like other valuable resources... they’re always ready, if and when you need them!



Extrication complete

# OES Quarterly Report



San Bernardino County Fire, Office of Emergency Services



Top: ECS setting up chase van; right: CP1C unit

# B2V Turns 25, ECS Provides Quarter Century of Support

Contact: Z. Mullennix

2017 marks the 25th year that San Bernardino County Fire’s Emergency Communications Service (ECS) has provided support to the County Sheriff’s department for their Baker to Vegas (B2V) teams. The partnership began with one team for Sheriff’s Department and 15 ECS volunteers. This year the Sheriff fielded five teams, County Probation fielded one, and ECS supported the six teams with 60 volunteers.



Vegas command point

Twenty-five years ago ECS only provided communications during the race. Today the mission has expanded to include technical, logistical and safety support including interoperability, secure voice and data, tracking, recovery operations and expanded communications services. ECS also manages the Sheriff’s ICP, two remote bases, and resource transportation. Over the quarter century ECS has been involved in every facet of B2V including interagency race communications, state mission resource requests for MED-COM Interoperability, downed runner support, recovery of lost personnel, emergency ice runs to chase vehicles, rescue of an LAPD chase van, and support of ICEMA operations to name a few.

Additionally, for the last 15 years, ECS has provided technical and logistical support and backup communications for several teams from Orange and LA counties. Our personnel were privileged one year to provide this same support to the German National Police Hamburg team. Throughout our partnership ECS has proudly provided more than 32,000 hours of support to the Baker to Vegas event, with many of our members working multiple years and in many cas-



ECS’s J. Ferdon, J. Eason and Sheriff McMahon

es, it becomes an annual family event.

One of the most meaningful experiences from this event, is the numerous times that both ECS personnel and Sheriff’s personnel have been approached by multiple teams who are always asking how our fire and sheriff’s departments are able to “play” together. The answer from both departments is always the same... “because it’s San Bernardino County and that’s how we do things.”



Race checkpoint



# OES Hosts Disaster Cost Recovery Training Series

Contact: C. Cruz

What is the difference between disasters and catastrophes? According to Mike Martinet, MS, CEM and leading subject matter expert, “... it’s not just the coordination of all these different entities, it’s the cost tracking for all the extraordinary activities that agencies get involved with; and for many of these unusual activities we have no previous experience and no documentation processes in place...as a result the recovery process can become the disaster after the disaster”.

Disaster Cost Recovery and navigating the Public Assistance process continues to be a priority for the County, particularly given the number of incidents and costly disasters we encounter. It’s imperative that cities/towns, partner agencies, county departments, etc. understand the cost recovery process in order to accurately document disaster costs and provide that documentation in a timely manner when requested by the County Office of Emergency Services (OES).

The training series was funded by the 2016 Emergency Management Performance Grant (EMPG) and included the following (see blue insert to right):



Mike Martinet instructing class

**2 Day Disaster Cost Recovery**  
**April 11 - 12, 2017**  
**8:00 AM - 5:00 PM**

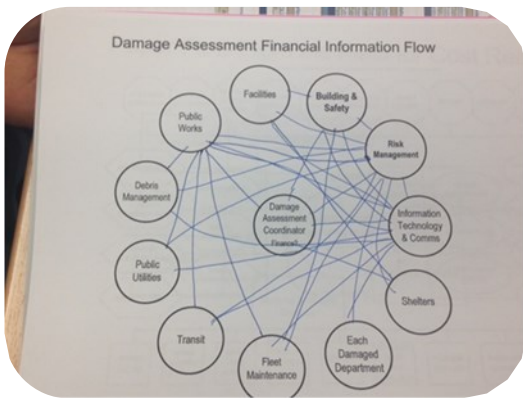
- **INTRODUCTION TO FEMA'S PUBLIC ASSISTANCE PROGRAM AND COST RECOVERY OVERVIEW**
- Obtaining/Retaining FEMA Public Assistance Funding
- Documentation And Eligibility Requirements And Time Lines
- Damage Assessment, Project Worksheets, Tracking Labor, Equipment And Materials

**Purchasing Compliance With Federal Regulations**  
**April 13, 2017**  
**8:00 AM - 5:00 PM**

- **SUBJECT MATTER FOCUS ON PURCHASING AND PROCUREMENT POLICIES AND PROCEDURES**
- Why Having Detailed Policies And Procedures Are Important
- Compliance With Federal Purchasing And Procurement Requirements

**Documentation Plan And Work Process Flow**  
**April 27, 2017**  
**8:00 AM - 5:00 PM**

- **HANDS ON EMPHASIS ON DISASTER DOCUMENTATION**
- How To Complete And Understand The Initial Damage Estimate (IDE) Process: What Information Needs To Be Gathered And What Do We Do With It?
- Define The “Work Flow” Process To Ensure Required Documentation Is Collected, Properly Filed, And Retained



Damage assessment financial information flow

## New York Interested in West Coast Lessons

Contact: R. Lindsay

In February, the New York State Emergency Manager’s Association (NYSEMA) invited County Office of Emergency Services (OES)

Manager Mike Antonucci and ESO Robin Lindsay to present “When Terror Came to Town – Emergency Management Before, During and After the Waterman Terrorist Incident.” Attendees gathered in Albany, NY to gain insight into how San Bernardino County responded to the first case of domestic terrorism on the west coast and how County OES in particular was involved in the incident. The lessons learned, successes and after action take-aways were topics that generated excellent discussion that served to

encourage increased collaborative planning, training and exercise among disciplines and agencies in the state of New York.



Mike and Robin speak to a packed house

# Chino PD Honors One of Their Own... and Ours

Contact: R. Lindsay

On February 16, 2017, Christin Wolff served as the chief organizer for the annual City of Chino Police Awards Event. Christin has always lent her considerable creativity and organizational skills to this important evening, but this year would be different for several reasons. This year for the first time, Christin took center stage as the Mistress of Ceremonies.

A standing room only crowd of officers and family members attended to honor their own and listened as Christin provided humorous banter through a long list of awards honoring exceptional police department personnel. Although she knew that the last award of the evening would be a surprise, she had no idea how surprised she would be! The Chino Po-



Second to right: Christin Wolff

lice Department’s Chief’s Award of Distinction is “awarded to an employee who is personally selected by the Chief of Police for outstanding performance and/or service to the community.” This year Christin Wolff was the recipient.

The following certificate accompanied the medallion around Christin’s neck and the plaque she was presented:

“Administrative Services Manager Christin Wolff has distinguished herself as a leader with a vision for continuous improvement. Her quiet resolve combined with her high

standards for organization excellence has translated into another exceptional year of performance for Christin and the Readiness, Education and Outreach Bureau.”

Noted within the text of her award were the programs Christin was recognized for or championed in 2016-17 including:

- Earning the CESA Gold Award for the Chino Disaster Academy Program
- Organizing the Chino Valley Flood Task Force (just in time for Jan/Feb Storms)
- Reorganizing and expanding the City of Chino’s Citizen Academy Program
- Leading the City of Chino MET-Net Faith Based Collaborative
- Hosting Chino Valley PIO and Emergency Management breakfast

The Operational Area couldn’t agree more with Police Chief Karen Comstock when she said that Christin’s “superior performance has brought credit to the police department, the City of Chino and the whole Chino Valley. Christin is known for reaching across bureaus, departments and jurisdictions to collaborate and lead.”

## Grants Update

Contact: M. Antonucci, E. Segura, T. Irwin

### FY2015 Homeland Security Grant Program

The grant is ongoing; please submit your reimbursement requests as soon as they are compiled to avoid confusion with overlapping grants. Be reminded that modifications to projects require state approval prior to incurring costs, failure to obtain prior approval may result in denial of your claim. Please be sure not to deploy equipment prior to verification and tagging by the Grants Unit.

Milestone	Percent Required	Completion Date
2 <sup>nd</sup>	75%	July 31, 2017
3 <sup>rd</sup>	100%	March 31, 2018

### FY2016 Homeland Security Grant Program

County OES has provided expenditure authorization letters via email to jurisdictions for their approved projects; take note of the allocation amount as it may vary from the proposed projects submitted. Keep in mind that if your project has a hold trigger such as an EHP, EOC, FBI, sole source request(s) or your project includes an item(s) on the Controlled Equipment List, additional approval is required prior to incurring costs. Submit modifications and reimbursements requests in a timely manner to avoid delaying your project.

### FY2017 Homeland Security Grant Program

FY17 HSGP project proposals were due to County OES on February 1, 2017. This is the preliminary application phase, further information will be provided as it becomes available.

### FY2016 Emergency Management Performance Grant

Please do not delay in submitting reimbursement requests as funds are expended and documentation is compiled, as the performance period ends on May 31, 2017. All reimbursement requests are due no later than June 5, 2017.

Mandatory Cumulative Performance Reporting due dates:

Reporting Period	Report Due Date
7/1/16 - 5/31/17 Final Cumulative	6/5/17

### Grants Unit Contacts

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